

**COVID-19  
NOV2020**

## **WEST END GARAGE YOUR GUIDE TO “ONLINE PURCHASE”**

**“CHANGING TIMES – SAME AWARD WINNING SERVICE”**

### **STEP 1 - ENQUIRY**

- TELEPHONE - 01483 797747 / EMAIL - [INFO@WESTENDGARAGE.CO.UK](mailto:INFO@WESTENDGARAGE.CO.UK)
- THROUGH THE KIA WEBSITE/OUR DIRECT TO: [WWW.WESTENDGARAGE.CO.UK](http://WWW.WESTENDGARAGE.CO.UK)

### **STEP 2 – HELPFUL INFORMATION**

- ADDITIONAL MEDIA/FURTHER INFORMATION AVAILABLE ON INDIVIDUAL CARS UPON REQUEST
- PART EXCHANGE? – DIGITAL WALK AROUND AND SUPPORTING IMAGES OF THE SERVICE HISTORY AND SPARE KEYS WILL BE REQUIRED (WHATSAPP/EMAIL)
- FUNDING OPTIONS/FINANCE
- QUOTATION/PROPOSAL
- AGREE IN PRINCIPLE

### **STEP 3 – SALE AGREED**

- PART EXCHANGE TO BE DRIVEN TO FINALISE APPRAISAL
- AGREE TRANSACTION

### **STEP 4 – HANDOVER**

- ALL FUNDS IN PLACE AND CLEARED PRIOR TO HANDOVER
- INSURANCE IN PLACE
- HOME DELIVERY MONDAY – FRIDAY SUBJECT TO AVAILABILITY
- PAPERWORK & KEY EXCHANGE CONTACTLESSLY RESPECTING ALL SOCIAL DISTANCING MEASURES

### **STEP 5- ENJOY YOUR NEW CAR 😊**

**THANK YOU FOR ASSISTING US IN KEEPING EVERYONE SAFE AND WELL**